




REPUBLIC OF THE PHILIPPINES  
DEPARTMENT OF FINANCE  
**BUREAU OF CUSTOMS**

*A modernized and credible customs administration that upholds good governance and is among the world's best*

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**MEMORANDUM**

**FOR :** ALL DISTRICT COLLECTORS  
ALL MISTG SITE MANAGERS  
ALL VASP ARRASTRE OPERATORS

**FROM :**  **ATTY. KRIDENT F. BALGOMERA**  
Officer-In-Charge Deputy Commissioner  
Management Information Systems and Technology Group

**SUBJECT :** E2M DATABASE PATCH ACTIVITY

**DATE :** 13 November 2023

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Please be informed that Management Information Systems and Technology Group (MISTG) will be conducting a maintenance activity to install a Critical Database Patch and Database Storage Upgrade on BOC's Oracle Private Cloud Server. This is needed to address an issue with the server's internal storage.

The activity will result in a scheduled downtime on **11:59PM of November 18 up to 5:00PM of 19 November 2023**. Please be advised that during this period, the E2M will not be available. We advise all concerned to process all transactions prior to the downtime.

An advisory will be issued once the activity finishes and the system is up and available.

